| **Test Name** | | All Service charges are reported as 0.00 when checking out. | | | |
| --- | --- | --- | --- | --- | --- |
| **Use Case Tested:** | | Check out. | | | |
| **Test Description:** | | User needs to book a room first. Then he needs to check in which is use case option C. Then add a service using option D. Then check out. | | | |
| **Pre-conditions** | | A valid booking should be there.  User needs to checked in to check out.  Service charge should be added. | | | |
| **Post-conditions** | | Service charges are reported as 0.00. | | | |
| **Notes:** | |  | | | |
| **Result (Pass/Fail/Warning/Incomplete)** | |  | | | |
|  | **TEST STEP** | | **EXPECTED TEST RESULTS** | P | F |
|  | Select option B | | Ask for phone number | X |  |
|  | Enter phone number | | Phone number recorded & ask for guest name | X |  |
|  | Enter guest name | | Guest name recorded & ask for address | X |  |
|  | Enter the address | | Display user details  Ask for the room selection | X |  |
|  | Select the Room | | Ask for number of occupants | X |  |
|  | Enter number of occupants | | Ask for arrival date (dd/mm/yyyy) | X |  |
|  | Enter length of stay | | Length of stay recorded.  Display cost and ask for credit card type selection | X |  |
|  | Select credit card type | | Ask for credit card number | X |  |
|  | Enter credit card number | | Number recorded and ask for cvv | X |  |
|  | Enter cvv | | Cvv recorded.  Display confirmation number  Booking is completed.  Display menu again. | X |  |
|  | Select option C (Check in) | | Option is selected and ask for confirmation number | X |  |
|  | Enter confirmation number | | Display complete booking details and room number  Display main menu again | X |  |
|  | Select option R (Record service) | | Display all available services and ask for the selection | X |  |
|  | Select the service | | Ask for the cost | X |  |
|  | Enter cost for service | | Cost is recorded and display main menu again | X |  |
|  | Select option D (Checkout) | | Ask for room number | X |  |
|  | Enter room number | | Display service charges as 0.00 | X |  |